

AVERAGE JOE

INNOVATIONS, LLC

Effective for purchases made on or after January 1st, 2022

30-DAY GUARANTEE

Whether you changed your mind, or discovered that your dumbbells require tweaking to work with an AJI kit, or you are simply not satisfied with one of your kits for any reason, you have thirty (30) days from the date your order was marked as delivered (by the courier) to request a refund or replacement.

To qualify for a refund or replacement, the following 5 conditions must be met:

1. Contact us within thirty (30) days of the date your order was delivered to request a return. We'll reply by email to approve your request.
2. Returned Kit(s) must be in good physical condition (no Purchaser modifications or damage).
3. All parts originally included with the Kit(s) you wish to return must be returned. You do not need to return parts that belong to any kits that you wish to keep, and you do not need to return the free washers and springs.
4. You, the Purchaser, are responsible for the cost of return shipping. Insurance is recommended. Average Joe Innovations, LLC will not be responsible for returns lost enroute to us. Mail the Kit(s) to:

Average Joe Innovations, LLC.
Attn: 30 Day Return
92 Lovejoy Rd.
Loudon, NH 03307

5. If upon receipt and inspection your return is approved, Average Joe Innovations, LLC. will offer you the following two options: 1) a replacement Kit of the same or similar type and value, or 2) a refund of the original invoice amount minus any non-refundable sales tax, minus original shipping & handling costs, minus the price of any Kit on the invoice that isn't part of your return request, and minus Paypal's standard payment processing fee. If your return is not approved for any reason, you will be notified by email of the outcome.

Refunds can only be credited back to whichever method you had used to pay for your order (e.g. Paypal, Venmo, Revolut, Zelle, etc) and only in U.S. dollars. If you are a customer located outside the United States, you are solely responsible for contacting your local import and tax authorities to obtain any permissible refunds for duties/taxes. Average Joe Innovations, LLC is not responsible for providing refunds of duties, VAT or other taxes or fees collected by government agencies or other 3rd parties as part of the import process.

GUARANTEE TERMS & CONDITIONS:

Average Joe Innovations, LLC Kits are not guaranteed to be out-of-the-box compatible with 100% of all 552 and 1090 dumbbells or your specific pair of dumbbells. They have been designed and manufactured based on dimensions obtained directly from OEM and knockoff components. AJI Kits are manufactured to a substantially higher standard than any of the OEM or knockoff components. Average Joe Innovations, LLC has no control over OEM & knockoff dumbbell variations due to inconsistent manufacturing processes, materials & tolerances; unanticipated design differences, dumbbell damage, or wear, tear & age. If your dumbbells are not out-of-the-box compatible for any reason, and you do not wish to tweak/modify the Kit(s) to fit your dumbbells, you may seek a replacement/refund under the terms and conditions described above.

If you return a Kit to Average Joe Innovations, LLC without obtaining approval first, or with modified or missing parts, Average Joe Innovations, LLC. retains the right to refuse the return and any replacement or refund.

Refunds will usually be processed and paid within one (1) week of Average Joe Innovations, LLC receipt and approval of returned Kit(s).

AVERAGE JOE INNOVATIONS, LLC.
92 Lovejoy Rd.
Loudon, NH 03307
joie@averagejoeinnovations.com

PLAIN ENGLISH LIMITED WARRANTY

Average Joe Innovations, LLC's Kits (i.e., Disc Fix, Dial, End Cap, Locking Pin and Grip) are guaranteed to be free from structural/functional defects for TEN (10) years from the original Purchase Date, or until such time that the purchased version/generation of the Kit is no longer manufactured, whichever occurs first. Cosmetic/surface blemishes of any kind are not covered under this warranty. This warranty is for the original Purchaser only (the person named on the original invoice) and is not transferable.

Average Joe Innovation, LLC's Kits are not indestructible. They were designed to outperform OEM components under "normal and ordinary" use and conditions. All of the OE manufacturer's instructions, warnings and restrictions apply to Average Joe Kits as well.

This means no dropping the dumbbells from any height (even if the surface below is padded) and no using the dumbbells as handles for push-up exercises such as the devil's press, renegade row, etc. The forces involved when dumbbells are dropped or used to perform pushups are significantly greater than the forces generated during ordinary dumbbell exercises.

LIMITATIONS AND EXCLUSIONS

This is a limited warranty. It covers Kits for the period stated above. This warranty negates or limits all other warranties, implied or expressed, except those limited by the laws of the state in which the product is used. Average Joe Innovations, LLC. will not be liable for any damages from the use of its Kits, nor for injuries to any person, or any claim for damages from the use, installation, or repair of its Kits, including but not limited to damage to surrounding property, areas, rooms, furnishing, or landscaping.

- We may require examination of the damaged Kit component(s) prior to approving warranty replacement.
- This warranty will not cover any damage we believe to be caused by accident, abuse, misuse, improper installation, exposure to fire or excessive heat, acts of god, or any damage due to improperly maintained equipment. Even though Average Joe Kits are considerably stronger than OEM components, misuse, mishandling or abuse of the dumbbells may still result in injury or property damage.
- This warranty will not cover any Kit components that we believe have been repaired or modified by anyone without express written permission from Average Joe Innovations, LLC.

WARRANTY PERFORMANCE

Purchase Date for the purpose of this warranty is the date that appears on the original invoice as recorded by Average Joe Innovations. Average Joe Innovations, LLC will not be responsible for any labor or return shipping costs incurred in obtaining warranty service. All costs for removal and reinstallation are the responsibility of you, the Purchaser. Upon return of the Average Joe component(s) and verification of defects, if any, Average Joe Innovations, LLC reserves the right to replace one or more components at its discretion with components of the same or similar value. Purchaser will be responsible for shipping charges to return the component(s) for warranty validation. Average Joe Innovations, LLC will be responsible for shipping replacement component(s) to the Purchaser. The warranty mailing address is:

Average Joe Innovations, LLC.
Attn: Warranty Return
92 Lovejoy Rd.
Loudon, NH 03307

TO OBTAIN WARRANTY SERVICE

Purchaser must give prompt notice of any potential defects to obtain warranty service. Average Joe Innovations, LLC may request one or more photos of the potentially defective component(s) before approving return authorization. Contact Average Joe Innovations, LLC by email to register the claim and receive return authorization. When returning components, an insured method of delivery is strongly recommended. Average Joe Innovations, LLC will not be responsible for returns lost enroute to us.

Average Joe Innovations, LLC reserves the right to discontinue, redesign or change any of its Kits without giving notice to the Purchaser.